

Behaviour guidelines for groups visiting ZSL London Zoo including school and community groups

We want all our visitors to have fun and an enjoyable time at the Zoo. This list has been written to make sure everyone understands what behaviour is expected on their visit to the Zoo.

Please make sure you read through this list with your students or other members of your group, and possibly ask them for their ideas on what they could do to make their visit as enjoyable as possible.

- Even though it is very exciting, and you want to see everything, try to **walk around the Zoo instead of running**
- To see the animals behaving naturally, it is great when visitors are very quiet, so the animals don't feel scared. **Please don't yell, knock, or tap on the glass at enclosures**
- Our animals are fed very special diets. Make sure they **do not get any extra food** as it is not good for them
- Some of the exhibits allow visitors to walk through the animal areas - **please let the animals move freely around you and don't try to touch the animals** (unless you are in the touch paddock)
- **Use the hand wash dispensers** placed inside and outside of walkthrough exhibits and always wash your hands before eating
- It is **very important to stay with the adults accompanying your group**. They will be able to answer any questions you have and make sure you have a safe visit
- Please help us keep the Zoo clean and tidy and **put your rubbish in the bins provided**. We have separate bins for recycled materials so double check you are putting the right things in the right bin
- If you see another group, maybe say hello, and ask them if they have seen anything they have enjoyed on their visit. **Everyone's day is nicer when people are friendly**
- Make sure you **leave the Zoo together** with your group

If you have any questions while you are at the Zoo, please ask any member of Zoo staff. You can identify them by their green uniforms and our friendly volunteers are in red uniforms.

