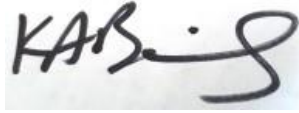


Section A: Assessment summary details			
<b>Work Activity or Workplace assessed:</b>	Educational Groups at ZSL London Zoo		
<b>Directorate:</b>	Zoos & Engagement	<b>Department:</b>	Community & Learning
<b>Person completing risk assessment:</b>	Stephanie Pace	<b>Name of risk assessment reviewer:</b>	Kerry Bailey/Karl Penman
<b>Date assessment created:</b> 22/04/2015	<b>Date assessment reviewed:</b> 20/09/2022	<b>Next review date:</b> 19/09/2023	
<b>i</b> List supporting documents which could include safe operating procedures, insurance policies, dive medicals, training certificates etc. and any other comments	This risk assessment has identified the common hazards for group visits in relation to the DfE guidance for educational day trips <a href="http://www.gov.uk">Health and safety on educational visits - GOV.UK (www.gov.uk)</a>		
<b>Authoriser(s):</b>	<b>Kerry Bailey</b> 	<b>Date signed-off:</b> 20/09/2022	
<b>i</b> Data Protection Act: Personal information collected for the purposes of risk assessment will be used to identify those at risk, and those involved in controlling risk, from this or similar activities and to fulfil ZSL's obligations under Health and Safety policy and legislation. <b>Original risk assessments must be kept for a period of 7 years. On completion a hard copy should be printed off and placed in your local/site health and safety folder.</b>			

**Section B: Activity Details**

**ACTIVITIES:** What is the task, where, for how long and who will be involved

**HAZARDS:** How could someone become hurt or made ill?

**CONTROLS:** How will this be prevented from happening?

<b>Work Activity or Workplace assessed:</b>	ZSL London Zoo	
<b>Who is at risk from this Activity?</b>	<input checked="" type="checkbox"/> ZSL staff <input checked="" type="checkbox"/> ZSL Volunteers/Interns <input checked="" type="checkbox"/> Visitors <input checked="" type="checkbox"/> Contractors <input checked="" type="checkbox"/> Members of the public <input checked="" type="checkbox"/> Other (specify) – Education groups	
<b>Hazards</b>	<b>Control measures</b>	<b>Risk Level</b>
<b>Possibility of Covid-19 being spread between ZSL staff, volunteers, visitors and animals</b>	<ul style="list-style-type: none"> <li>• Current information is displayed on our website about our COVID safety measures, and updated in line with any changes to Government guidance.</li> <li>• Hand sanitizer is available at multiple locations across the zoo</li> </ul>	<b>LOW</b>
<b>Risk of disease contraction or accidental injury through contact with animals, animal biofacts and walk-through exhibits</b>	<ul style="list-style-type: none"> <li>• Hand-washing facilities available in or near any areas with walk-through exhibits</li> <li>• Feeding of animals is prohibited and signs displaying this information are in place at enclosures</li> <li>• Walk-through areas are supervised by ZSL staff or volunteers</li> <li>• Any touch tables featuring animal biofacts are supervised by ZSL Volunteers or staff</li> <li>• Hand washing facilities are available and Soap dispensers are regularly checked by ZSL staff</li> <li>• Warning signs displayed on and around enclosures where required</li> <li>• Safety barriers in place where required</li> </ul>	<b>LOW</b>
<b>Anaphylactic shock - Wasp Sting</b>	<ul style="list-style-type: none"> <li>• Regular removal of waste from bins around catering and picnic facilities.</li> <li>• Trained first aider on site during visitor open hours.</li> </ul>	<b>LOW</b>
<b>Crossing the road from car park to the Zoo entrance</b>	<ul style="list-style-type: none"> <li>• Pedestrian crossing near zoo car park (traffic light system)</li> </ul>	<b>LOW</b>

<b>Deep water - risk of falling in water and drowning</b>	<ul style="list-style-type: none"> <li>• Barriers in place between visitors and any deep water</li> <li>• Life buoys at Penguin Beach, Lands of the Lions, Pygmy Hippos and Gorilla Kingdom enclosures, and at canal site</li> </ul>	<b>LOW</b>
<b>Electric shock from electric fencing around some enclosures</b>	<ul style="list-style-type: none"> <li>• Electric fence warning signs</li> </ul>	<b>MEDIUM/LOW</b>
<b>Emergencies e.g. fire, bomb threat, dangerous animal escape</b>	<ul style="list-style-type: none"> <li>• Enclosures are designed to be secure and safe</li> <li>• Protocols are in place for emergency situations</li> <li>• Trained staff will deal with the emergency situation and advise visitors what to do</li> <li>• ZSL Staff and volunteers trained in emergency procedures</li> <li>• Emergency drills organised throughout the year in line with the Zoo Licence Act</li> <li>• Security on site 24/7</li> </ul>	<b>LOW</b>
<b>Exposure to adverse weather</b>	<ul style="list-style-type: none"> <li>• Indoor shelters/areas around site</li> <li>• Free drinking water available from restaurant or water fountain at Penguin Beach</li> <li>• Wet weather gear and sun cream available to purchase in zoo shop</li> <li>• Adverse weather policy in place, as part of Terms &amp; Conditions for educational trips, to enable groups to change date if adverse weather predicted by MET Office, as defined by a yellow weather warning or above</li> </ul>	<b>LOW</b>
<b>Injury from collisions and tripping in the Night Zone (low lighting)</b>	<ul style="list-style-type: none"> <li>• Visitors advised to go slowly to adjust eyes</li> <li>• Low level lighting</li> <li>• Hand rails and signage in place</li> <li>• Trained first aider on site during visitor open hours.</li> </ul>	<b>LOW</b>
<b>Injury from falling</b>	<ul style="list-style-type: none"> <li>• Supervision and safety notices on trees, railings, fence etc. where relevant</li> <li>• Trained first aider on site during visitor open hours.</li> <li>• Waterpour Safety Surface BS EN 1176</li> <li>• Play equipment is suitable for children ages between 3 and 11 years</li> <li>• Supervision policy enables free supervising adults to accompany children on school trips to enable all groups with children aged 16 or under to be supervised at all times</li> </ul>	<b>LOW</b>
<b>Lost child</b>	<ul style="list-style-type: none"> <li>• All staff are inducted in the ZSL Safeguarding Policy and Lost Child Procedure. In the event of a lost child, please find the nearest member of staff/volunteer.</li> <li>• Duty Manager on site during visitor open hours</li> <li>• Security on site 24/7</li> </ul>	<b>LOW</b>

	<ul style="list-style-type: none"> <li>ZSL London Zoo has a trained Safeguarding Officer &amp; Deputy Safeguarding Officer</li> <li>ZSL provides free tickets for supervising adults for schools to support schools to provide adequate supervision of their groups. Teachers are responsible for supervising students at all times whilst in the zoo. As stated in our pre-visit information online, <a href="#">School Risk Assessment   Zoological Society of London (ZSL)</a>, students aged 16 or under must always be with a designated adult from your school. Students aged 17-18 do not need to be with an adult at all times, but school staff must be in the zoo and contactable during the trip.</li> </ul>	
<b>Risk of injury by animals being walked round the site</b>	<ul style="list-style-type: none"> <li>Trained zoo keepers lead the animal walks</li> <li>Animals walked calmly and quietly</li> <li>Animals trained and constantly monitored by staff</li> <li>Trained first aider on site during visitor open hours.</li> </ul>	<b>LOW</b>
<b>Zoo vehicles</b>	<ul style="list-style-type: none"> <li>All staff driving ZSL vehicles on site are aware of speed restrictions and other safety precautions when driving on site</li> </ul>	<b>Low</b>

What do the risk levels mean?	
<b>Low</b>	A minor injury/minor health effect may occur. Monitoring is required to ensure suitable and sufficient control measures are maintained.
<b>Medium</b>	A significant injury may occur however the injured person would make a full recovery. Any health effects would be temporary. The effectiveness of control measures must be considered and implemented.
<b>High</b>	A fatality, serious injury or a permanent health condition where a full recovery is not expected may occur. Work should be halted and access restricted until control measures have been implemented.