

# LONDON ZOO

a ZSL conservation zoo

## Behaviour guidelines for schools and community groups visiting London Zoo

We want all our visitors to have fun and an enjoyable time at the Zoo. This list has been written to make sure everyone understands what behaviour is expected on their visit to the Zoo.

Please ensure you read through this list with your students or the people you have bought tickets for.

- Even though it is very exciting, and you want to see everything, try to **walk around the Zoo instead of running.**
- You are more likely to see the animals behaving naturally when you are quiet. Loud noises may scare the animals. **Please don't yell, knock, or tap on the glass at enclosures.**
- Our animals are fed very special diets. Please make sure they **do not get any extra food** as it is not good for them.
- Some of the exhibits allow visitors to walk through the animal areas - **please let the animals move freely around you and don't try to touch the animals** (unless you are in the touch paddock)
- **Use the hand wash stations** situated near the walkthrough exhibits and always wash your hands before eating.
- It is **very important to stay with the adults accompanying your group.**
- Please help us keep the Zoo clean and tidy and **put your rubbish in the bins provided.** We have separate bins for recycled materials so double check you are putting the right things in the right bin.
- If you see another group, maybe say hello, and ask them if they have seen anything they enjoyed on their visit. **Everyone's day is nicer when people are friendly.**
- Make sure you **leave the Zoo together** and don't leave anyone behind.

If you have any questions while you are at the Zoo, please ask anyone in a London Zoo Uniform.

